

Medicaid Renewal Instruction - 2023



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Medicaid Renewal Instruction

Action Needed to Renew Your Medicaid Coverage for 2023: Don't Lose Your Benefits

Beginning this spring, New York State will no longer automatically renew the benefits for participants of Medicaid, Child Health Plus and Essential Plan and resume the regular eligibility review and renewal for people enrolled in these programs. If you do not complete the renewal application, you or a family member may be at risk of losing your health coverage. Here is what you need to do:

1. Make Sure You Have Provided Your Updated Address

If you are enrolled through NY State of Health, make sure that NY State of Health has your current mailing address, phone number, and email address so they can contact you about your health insurance. If you need to update your information, you can:

- Call the New York State Department of Health at 1-855-355-5777 (TTY: 1-800-662-1220)
- Log into your account at nystateofhealth.ny.gov and use the online portal
- Contact an enrollment assister at <https://nystateofhealth.ny.gov/agent/assisters>

2. Submit Your Application on Time

When it is time to renew your health insurance, if you are enrolled through NYC Human Resource Administration or your county's Local Department of Social Services, you will receive a renewal packet sent from NY State of Health. This package will include renewal instructions and your deadline for renewal. Please follow the instructions received as soon as possible.

You can also complete your renewal online by going to nystateofhealth.ny.gov, creating an account, and submitting the renewal application through the online portal.

You can also talk to your health insurance community office, or contact your insurance broker, about renewing your coverage. Below is the contact information for the New York Community Offices of the major health insurance companies.

UnitedHealthcare

Sunset Park Office
6402 8th Ave, #G-107
Brooklyn, NY 11220
Nathan Truong:
917.376.7019

Chinatown Canal Street Office
161 Canal St
New York, NY 10013
Mimi Chau:
609.201.8197

Flushing Office
136-02 Roosevelt Ave
Flushing, NY 11354
Stephanie Tong:
917.292.9008

Bensonhurst Office
2343 86th St
Brooklyn, NY 11214
Mandy Mai:
215.983.9139

Chinatown East Broadway Office
35 E. Broadway
New York, NY 10002
Brian Chen:
646.645.0987

Fidelis/Wellcare

Sunset Park Office
5708 7th Ave
Brooklyn, NY 11220
Po Ying Ng:
917.842.4639
Youhong (Olivia) Yu:
347.906.0948
Wen (Silvia) Ye:
347.379.0812

Chinatown Office
185 Canal St, #406
New York, NY 10013
Jeffrey Ye:
347.519.9438
Sophia Lim:
646.335.2185
Joann Chen:
347.449.0420

Flushing Office
135-16 Roosevelt Ave
Flushing, NY 11354
Lin (Lawrence) Su:
315.667.0796
Tony Hu:
585.489.6452

Bensonhurst Office
2133 86th St
Brooklyn, NY 11214
Po Ying Ng:
917.842.4639
Youhong (Olivia) Yu:
347.906.0948
Wen (Silvia) Ye:
347.379.0812
Jeffrey Ye:
347.519.9438
Joann Chen:
347.449.0420

Healthfirst

Sunset Park Office
5324 7th Ave
Brooklyn, NY 11220
Ming Feng Zhu: 646.696.6778
Ping Luo: 646.217.9442

Chinatown Mott Street Office
128 Mott St
New York, NY 10013
Xiuru Lin: 917.297.2170
Tina Shen: 646.856.3428

Flushing Office
41-60 Main St
Flushing, NY 11355
Yuki Dong: 718.915.1897
Ling Wang: 917.821.1404

Bensonhurst Office
2236 86th St
Brooklyn, NY 11214
Kristy Wang: 347.326.0335
Ashley Yew: 917.903.7078

Chinatown East Broadway Office
28 E. Broadway
New York, NY 10002
Tiantian Chen: 646.574.1472
Zhu Li: 917.375.3437

EmblemHealth

Sunset Park Office
2482 86th St
Brooklyn, NY 11214
800.447.0856

Chinatown Office
Bowery, 1st Fl
New York, NY 10002
855.283.2151

Flushing Office
Kissena Blvd
Flushing, NY 11355
800.447.0752

Empire BCBS

Chinese hotline:
1-833-953-1768

Flushing Office
138-31 39th Ave,
Flushing, NY 11354

VNS Health

Sunset Park Office
5521 8th Ave
Brooklyn, NY 11220
718.477.4733

Chinatown Office
7 Mott St
New York, NY 10013
212.619.3072

Flushing Office
136-52 39th Ave
Flushing, NY 11354
718.321.7695

Affinity by Molina

Insurance renewal hotline:
1-866-243-3174

Brooklyn Office
5221 8th Ave
Brooklyn, NY 11220
James Lu: 347.684.0167

Flushing Office
41-46 Main St
Flushing, NY 11355
Yuni Yao: 347.865.5898